

FAL AND PEOPLE WITH DISABILITIES

Ferrovie Appulo Lucane pay particular attention to the needs of people with disabilities or reduced mobility who wish to travel by train or bus.

To best organize assistance, travellers who find themselves in the aforementioned conditions are invited to communicate their needs, at least 24 hours before departure, to the following contacts based on the carrier and the lines to be used:

TRAVELS BY TRAIN

Railway line Bari – Matera and Altamura – Gravina

Station manager Bari Scalo 080 / 57 25 524

Bari Centrale Station 080 / 57 25 721 - 342 / 18 64 783

Railway line – Avigliano Lucania and Avigliano Città – Potenza Inferiore Scalo

Station manager Potenza Città 0971 / 41 1561 - 345 / 99 50 498 - 0971 / 54 354 - 345 / 64 39 190

TRAVELS BY BUS

Automotive line Bari – Altamura –Gravina - Matera

Storage Bari Scalo 080 / 57 25 519 - 080 / 57 25 520

Automotive lines hinterland of Matera and direct travels Matera -Bari

Storage Matera Serra Rifusa 080 / 57 25 730 - 080 / 57 25 731

Automotive lines of Potenza and Lagonegro

Storage Potenza 0971 / 60 32 43 - 0971 / 60 32 29

For further information and/or clarifications you can contact the following telephone numbers:

customer number 800 050 500

External Relations Office 080 / 57 25 421

Users who have requested assistance to use the railway services must present themselves at the station offices at least half an hour before the indicated train departure time in order to ensure the correct carrying out of the dedicated procedures.

While waiting for the renovation of the Lucanian stations to be completed and for the renovation of the Potenza - Genzano railway section to be completed, for journeys made on the lines for Potenza, every reasonable effort will be made to provide the necessary assistance to people with disabilities or reduced mobility, in compliance with the provisions of EC Regulation n. 1371/2007.

To this end, car services replacing the railway service are usually carried out with buses equipped with a platform to facilitate the boarding of travellers with reduced mobility.



FAL AND PEOPLE WITH DISABILITIES

APULIA		BASILICATA	
STATION/STOPS	ACCESSIBILITY	STATION/STOPS	ACCESSIBILITY
BARI C.le	with platform	VENUSIO	stop prohibited at traveller service (1)
BARI Scalo	with platform (*)	MATERA Serra Rifusa	with platform (*)
BARI Policlinico	with platform (*)	MATERA Villa Longo	with platform (*)
MODUGNO	with platform (*)	MATERA C.le	with platform (*)
PALO del Colle	with platform (*)	MATERA Sud	with platform (*)
BINETTO	with platform	IRSINA	stop prohibited at traveller service (1)
GRUMO Appula	with platform	TACCONI	stop prohibited at traveller service (1)
TORITTO	with platform	GENZANO	NO
MELLITTO	with platform	TARANTELLA	NO
PESCARIELLO	with platform	OPPIDO Lucano	NO
ALTAMURA	with platform (*)	ACERENZA	NO
GRAVINA	with platform (*)	PIETRAGALLA	NO
MARINELLA	stop prohibited at traveller service (1)	SAN NICOLA	NO
		AVIGLIANO Città	Only Stadler trains (*)
		MOCCARO	NO
		AVIGLIANO Lucania	NO
		TIERA	NO
		P.M.TIERA	NO
		POTENZA M. Romana	NO
		POTENZA S. Maria	Only Stadler trains (*)
		POTENZA R. Mancusi	NO
		POTENZA Città	NO
		POTENZA S. Rocco	Only Stadler trains (*)
		POTENZA Inferiore	Only Stadler trains (*)
		POTENZA Inf. Scalo	Only Stadler trains (*)

N.B.: (*)Platform aid only for particular types of wheelchairs

(1) The Marinella, Venusio, Irsina and Taccone stations are currently closed to the service for passengers getting on and off.



TARIFF CONCESSIONS FOR PEOPLE WITH DISABILITIES

The Regulation and tariff rules established between Ferrovie Appulo Lucane and the Puglia and Basilicata Regions provide tariff concessions for people with disabilities on the basis of what is stated in the articles listed below.

PUGLIA REGION

Free travel with deferred payment is applied to all categories of citizens reported in the Regional Law n. 18 of 21 October 2002 and subsequent amendments and additions, in compliance with the maximum limit of the financial resources made available monthly by the Puglia Region to compensate for the lower traffic revenues. In reference to the above, free circulation is permitted for the following types of citizens:

- Totally blind or with residual vision not exceeding 1/10 in both eyes with possible correction and their possible companions if the right is recognized;
- Civilian war and service invalids, registered in the first, second and third categories of table "A" attached to the law n. 113 of 18 March 1968 and subsequent amendments and their companions if the right is recognized;
- Civil invalids and disabled people certified by the competent authority, who have been ascertained to have a disability of no less than 80% and their possible companions if the right to do so is recognised, as well as work invalids certified by the competent authority, to whom a disability of no less than 70% has been ascertained.

To the aforementioned categories of citizens, the managers of the internal station sales counters distributed on the Bari - Altamura - Gravina line must issue, upon request of the interested party, single journey tickets, return tickets, weekly and monthly passes as well as integrated train passes + bus, not only for connections within the Apulian territory, but also towards Matera, Genzano and Irsina. To issue the qualification, the applicant must present a copy of his identity certificate, his tax code, as well as a copy of the certification showing the percentage of disability. In the event that the person with a disability has the right to be accompanied, the managers of the aforementioned sales counter stations (excluding those located in Matera) must be able to issue for the companion, in analogy to the request of the person with a disability, a different single and/or return ticket, or a weekly or monthly pass, marked with the wording "Regional Law n. 18 of 31 October 2002" and by the specification that it concerns a qualification for an accompanying person.

It will also be the manager's responsibility to note down the tax code belonging to the companion. For all of the above, in reference to the issue of railway travel tickets intended for people with disabilities and their companions, this also applies to the issue of the corresponding travel tickets for automobile use. Single and double return tickets can be



FAL AND PEOPLE WITH DISABILITIES

issued for a maximum number of 2 passengers and are valid only on the day of issue or on a different date if indicated when collecting the ticket.

Finally, the categories of beneficiary citizens listed above, in compliance with Regional Resolution n. 992 of 1 July 2003 relating to the issuing of free season tickets, must also deliver, at the same time as the application/declaration useful for receiving the free season ticket, a certification attesting to the need to travel for:

- 1) **work reasons;**
- 2) **study reasons;**
- 3) **healthcare.**

The declaration must include the period and duration of the course of study or employment or treatment.

For trips due to work or study reasons, the original certification must be attached at the time of the first request, subsequently it is sufficient to attach a photocopy of the same provided that it is self-certified by the holder with the date and handwritten signature on the title page; for travel due to health care it is necessary to attach the original certification from time to time.

Monthly passes can be issued from the 25th day of the month preceding the month of use, while weekly passes can be issued from the Friday of the week preceding the month of use.

BASILICATA REGION

Special conditions and tariff concessions apply to some categories of citizens (Regional Council Decree n. 520 of 5/3/2004).

The cost of the trip is borne by each Provincial Administration (Potenza and Matera) which provides for it with deferred payment. Travel or continuation of the same to Altamura is also permitted, even on the Matera - Altamura railway route.

As established by Regional Law of Basilicata n. 22/1998, the categories of entitled citizens are:

- a) **those without sight with absolute blindness or with residual vision no greater than 1/20 in both eyes with any corrections;**
- b) **deaf and dumb;**
- c) **non-ambulatory minors;**
- d) **war and service invalids up to the fifth category;**
- e) **civilian invalids and work invalids with a reduction in working capacity of no less than 2/3**



FAL AND PEOPLE WITH DISABILITIES

To those belonging to categories a), b) and c), the provincial administrations annually issue n. 350 credentials (white) for free single journeys, while for categories d) and e) they issue n. 200 (green colour). The verification of the requirements for the aforementioned benefits is the responsibility of the individual Provinces which provide the beneficiaries with the appropriate identification card. Tickets issued to people with disabilities recognized by the Basilicata Region and any accompanying persons must always be clearly marked with the words "Regional Law 22/98 art. 25".

The staff of the computerized ticket offices of Potenza Inferiore Scalo, Potenza Città, Potenza Santa Maria, Avigliano Città, Genzano di Lucania, Matera Sud, Matera Centrale and Matera Villa Longo, after noting the card number proving the state of disability recognized in advance by the Province of Matera and Potenza in reference to the residence of the person with a disability, and upon collection of the corresponding travel voucher, must be able to issue single and/or return tickets to the applicant, for any day indicated by the person with a disability concerned and for any relationship falling within the Lucanian territorial area, including localities located in line but not so manned by computerized sales counter stations such as Irsina, Taccone Oppido Acerenza, Pietragalla, San Nicola, Avigliano di Lucania, Potenza Macchia Romana, Potenza rione Mancusi, Potenza San Rocco and Potenza Inferiore.

The staff of the computerized ticket offices in Potenza, with the aforementioned criteria and methods, must be able to issue single-journey and/or return tickets up to a maximum of Gravina to eligible citizens. The staff of the computerized ticket offices in Matera, with the aforementioned criteria and methods, must be able to issue single-journey and/or return tickets up to a maximum of Altamura to eligible citizens.

What has been stated up to now, in reference to the issue of railway travel tickets intended for people with disabilities and any accompanying persons, also applies to the issue of the corresponding travel tickets for automotive use that can be used within the Lucanian area. In this case, however, the computerized sales counter stations in question must also be able to issue single return tickets from Potenza to Matera and vice versa, but not to Irsina and Genzano, in favour of the disabled person.

On the bus lines of the Castelluccio Inferiore centres, tickets are issued by one of our employees who attends the facility, while in Atena Lucana, regularization for the beneficiaries of the travel concession must be carried out by the operating staff responsible for driving.

